

INQUIRY AND COMPLAINT FORM

If you wish to inform us of a problem you encountered within the framework of your French classes (FLE), this document allows you to file a complaint directly to us. We handled with care all inquiries and complaints sent to us. You will receive an answer as soon as possible.

Mr. Yannick TREGUER
French Pedagogical coordinator
Service of International Relations (SRI)

Full name:

Email:.....

French course attended:

- A1.1, A1.2, A2.2 A2.2, B1.1, B1.2, B2.1, B2.2, C1.1
 FLS (Français Langue Seconde)

Academic year: **Semestre:** S1 S2

I encountered a problem regarding:

- enrolment / reception / communicated information / French classes /
 cultural activities / others

Please inform us of the situation:

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Date :

Signature :

This complaint must be sent by email to the following email address:
fle.international@univ-eiffel.fr.