

**CENTER FOR FRENCH AS A FOREIGN LANGUAGE - INTERNATIONAL RELATIONS  
DEPARTMENT**

<b>INQUIRY AND COMPLAINT FORM</b>
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If you wish to inform us of a problem you encountered within the framework of your French classes (FLE), this document allows you to file a complaint directly to us. We handled with care all inquiries and complaints sent to us. You will receive an answer as soon as possible.

Mr. Hero Suárez Ruiz  
French Pedagogical coordinator  
International Relations Department

**Full name:** .....

**Email:**.....

**French course attended:**

- A1.1,  A1.2,  A2.2  A2.2,  B1.1,  B1.2,  B2.1,  B2.2,  C1.1
- FLS (Français Langue Seconde)

**Academic year:** ..... **Semestre:**  S1  S2

**I encountered a problem regarding:**

- enrolment /  reception /  communicated information /  French classes /
- cultural activities /  others

**Please inform us of the situation:**

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Date :

Signature :

This complaint must be sent by email to the following email address: [fle.international@univ-eiffel.fr](mailto:fle.international@univ-eiffel.fr).